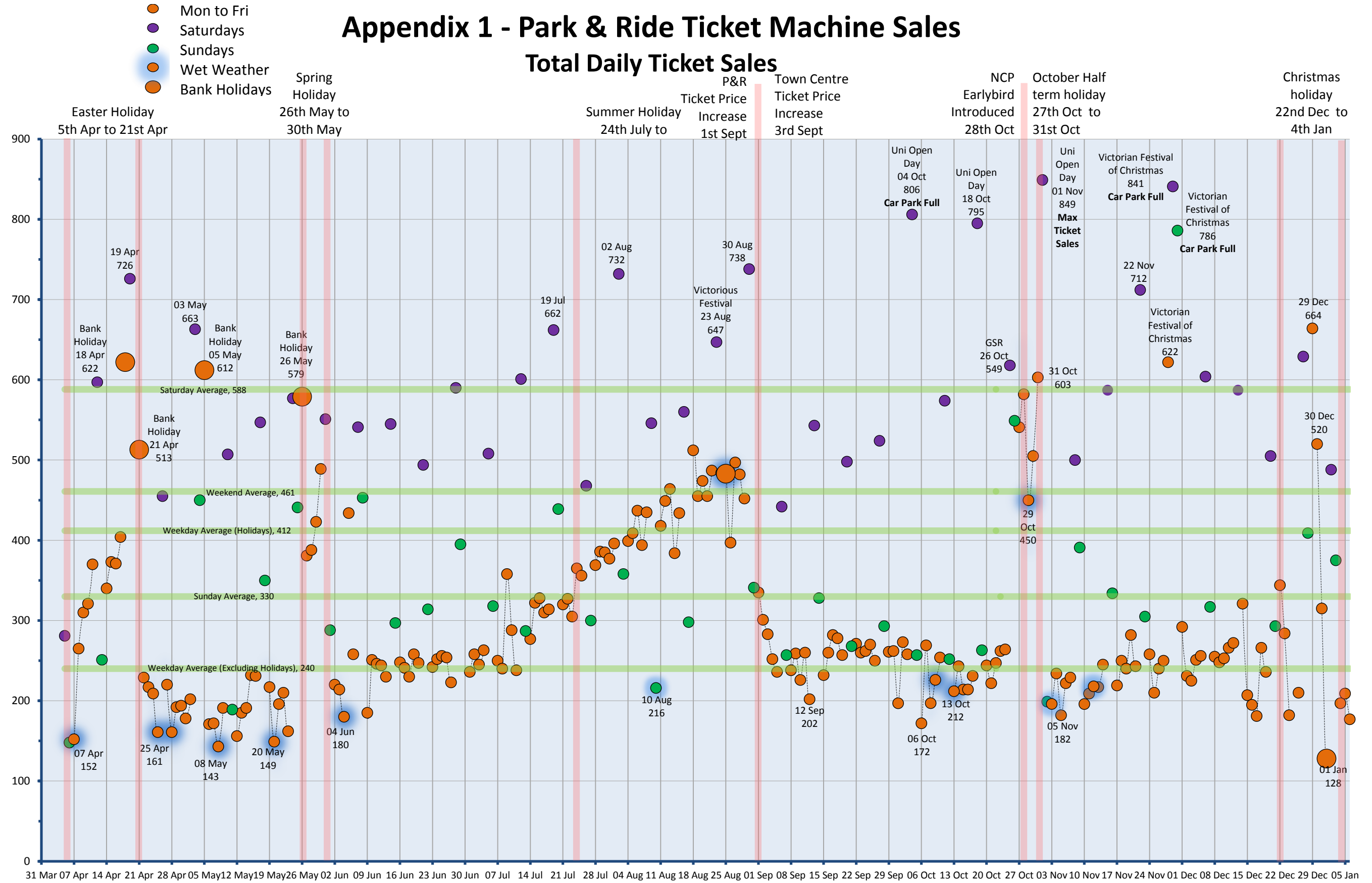


Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 1 - Park & Ride Ticket Machine Sales

Total Daily Ticket Sales



Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 2 - Portsmouth City Council city centre parking income April 2014 to November 2014

Apr -> Nov - Summary - Red Zone

	<u>Location</u>	<u>District</u>	<u>2014</u>		<u>2013</u>	<u>2012</u>		<u>Var to 2013</u>
			-					
Total - Off			470,993		475,989	463,123		4,995
Total - On			623,724		602,114	502,949		(21,610)
			-					
Total			1,094,717		1,078,102	966,072		(16,615)

Apr -> Nov - Summary - City Centre Locations Only

	<u>Location</u>	<u>District</u>	<u>2014</u>		<u>2013</u>	<u>2012</u>		<u>Var to 2013</u>
			-					
Total - Off	ALL	City Centre	354,556		342,994	331,478		(11,562)
Total - On	ALL	City Centre	443,452		431,914	368,635		(11,538)
			-					
Total	ALL	City Centre	798,008		774,907	700,113		(23,100)

Appendix 3 - School holiday boardings

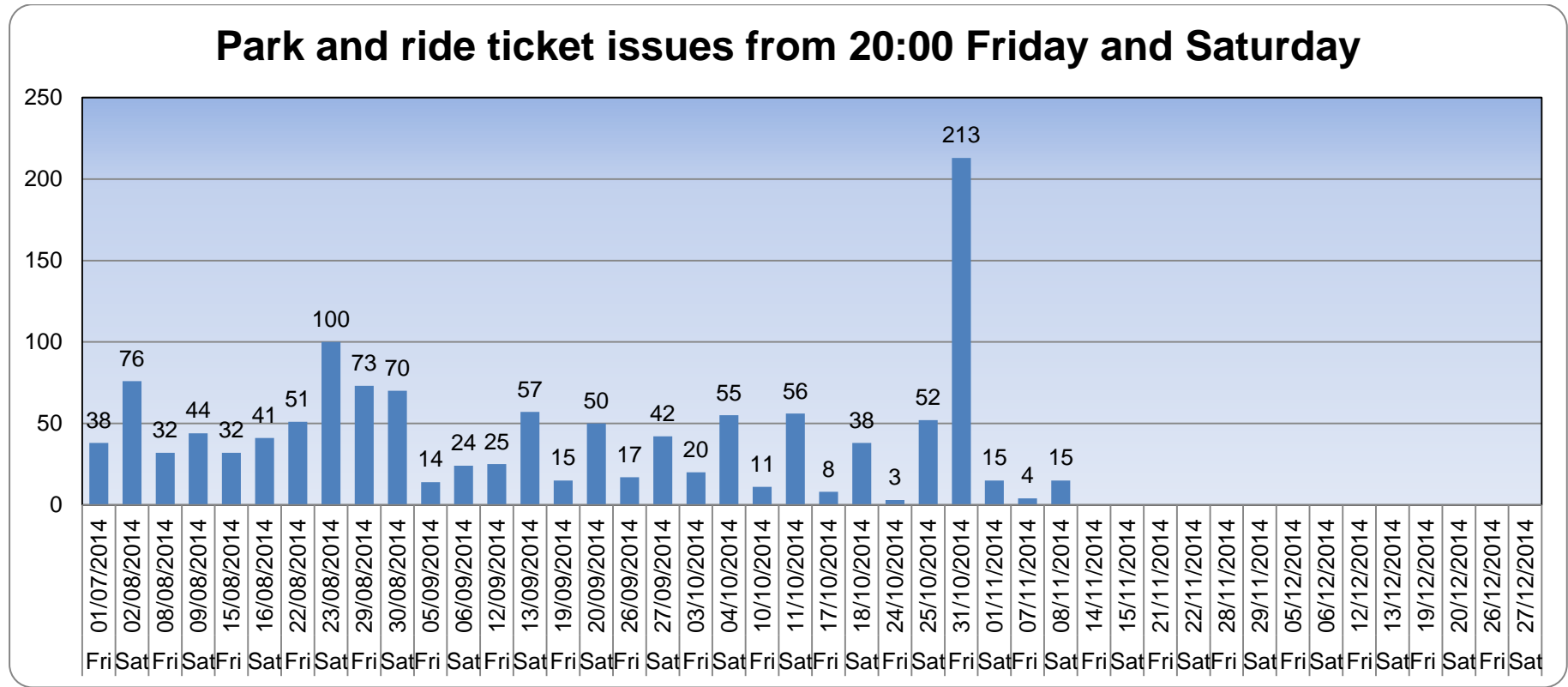
The following table presents the boarding and percentages between The Hard Interchange and Bishop Crispian Way stops during school holiday periods from April to November 2014.

	Hard Interchange		Bishop Crispian Way	
	Boardings	%	Boardings	%
15:00 to 18:00	25,945	90.6	2,438	9.4
16:00 to 17:30	14,363	91.1	1,272	8.9

Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 4 - Friday and Saturday evening ticket sales overview by date



Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 5 - Friday and Saturday evening usage by month/hour

August	Friday (5)		Saturdays (5)	
	Inbound	Outbound	Inbound	outbound
19:44	0		0	
20:00		90		109
20:14	1		0	
20:30		37		122
20:44	0		0	
21:00		38		34
21:14	0		0	
21:30		8		32
21:44	0			
22:00				17
22:14	0		0	
22:30		15		13

September	Friday (4)		Saturdays (4)	
	Inbound	Outbound	Inbound	outbound
19:44	0		0	
20:00		19		67
20:14	0		0	
20:30		22		43
20:44	0		0	
21:00		15		29
21:14	0		0	
21:30		8		17
21:44	0		0	
22:00		7		4
22:14	0		0	
22:30		0		12

October	Friday (5) Halloween night		Saturdays (4)	
	Inbound	Outbound	Inbound	outbound
19:44	0		1	
20:00		121		90
20:14	0		1	
20:30		88		56
20:44	0		0	
21:00		11		20
21:14	0		0	
21:30		30		29
21:44	0		0	
22:00		1		9
22:14	0		0	
22:30		5		2

November Until 11	Friday (1)		Saturdays (2)	
Nov	Inbound	Outbound	Inbound	outbound
19:44	0		1	
20:00		2		13
20:14	0		1	
20:30		0		4
20:44	0		0	
21:00		0		7
21:14	0		0	
21:30		0		0
21:44	0		0	
22:00		0		2
22:14	0		0	
22:30		2		2

Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 6 - Website analytics



Portsmouth park & ride - <http://parkan...> [Go to this report](#)
All Web Site Data

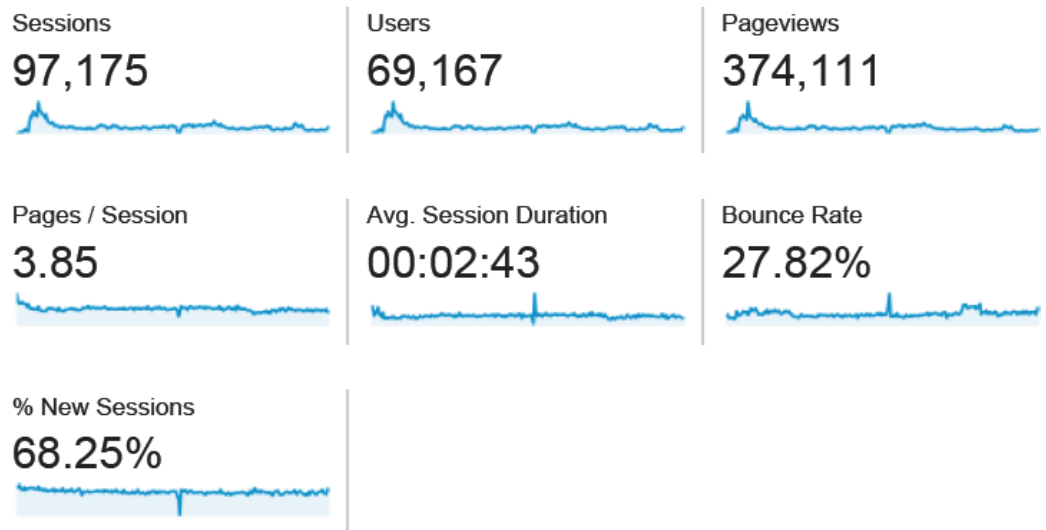
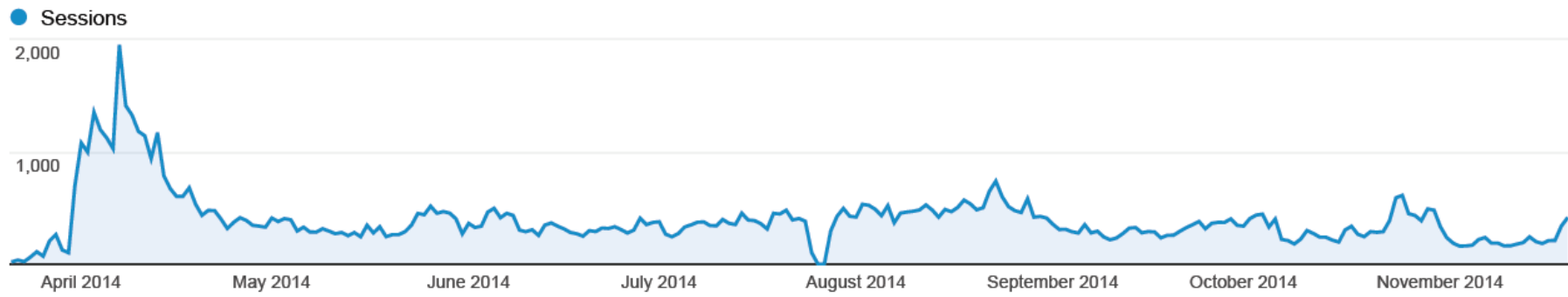
Audience Overview

Mar 21, 2014 - Nov 21, 2014

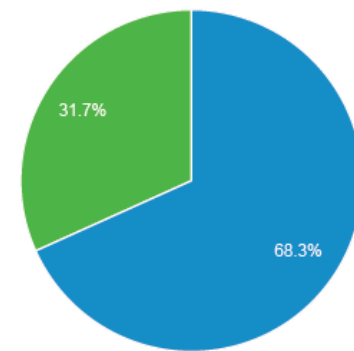
All Sessions
100.00%

+ Add Segment

Overview



New Visitor Returning Visitor



Language	Sessions	% Sessions
1. en-gb	51,004	52.49%
2. en-us	43,317	44.58%
3. en	1,214	1.25%
4. de-de	210	0.22%
5. de	159	0.16%
6. en-au	120	0.12%
7. en_gb	109	0.11%
8. fr	107	0.11%
9. pl	93	0.10%
10. nl-nl	80	0.08%

Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 7 - Hoverbus add on take up

Data type	Aug-14	Sep-14	Oct-14	Nov-14
P&R + Hoverbus	137	67	44	14

Appendix 8 - Draft Southsea extension timetable

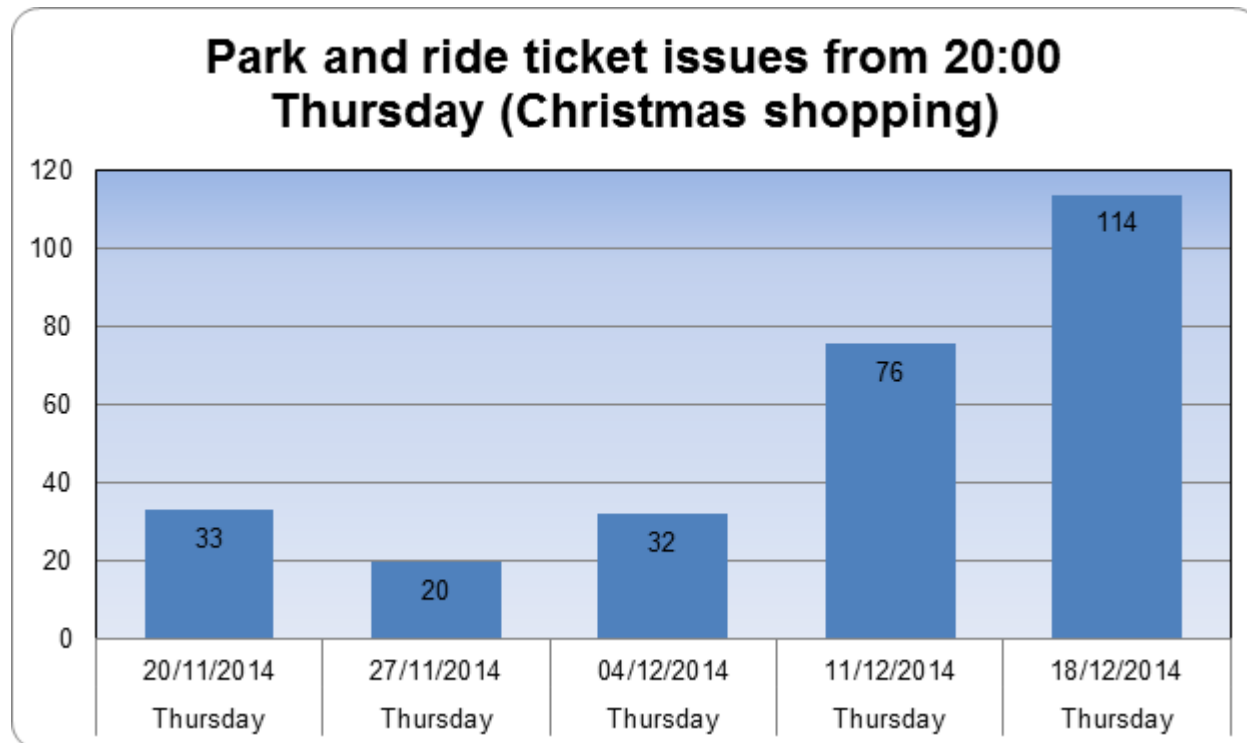
Tipner Park and Ride - Gunwharf - Southsea **PR2**
 via City Centre (Bishop Crispian Way) - Old Portsmouth - Southsea Shops

Daily Service

Tipner Park and Ride	0900	1000	1100	1200	1300	1400	1500	1600	1700
Bishop Crispian Way	0907	1007	1107	1207	1307	1407	1507	1607	1707
Gunwharf/The Hard	0912	1012	1112	1212	1312	1412	1512	1612	1712
Old Portsmouth Cathedral	0916	1016	1116	1216	1316	1416	1516	1616	1716
Southsea Palmerston Rd	0920	1020	1120	1220	1320	1420	1520	1620	1720
Southsea South Parade Pier	0925	1025	1125	1225	1325	1425	1525	1625	1725

Southsea South Parade Pier	0930	1030	1130	1230	1330	1430	1530	1630	1730
Southsea Palmerston Rd	0934	1034	1134	1234	1334	1434	1534	1634	1734
Old Portsmouth Cathedral	0938	1038	1138	1238	1338	1438	1538	1638	1738
Gunwharf/The Hard	0943	1043	1143	1243	1343	1443	1543	1643	1743
Bishop Crispian Way	0948	1048	1148	1248	1348	1448	1548	1648	1748
Tipner Park and Ride	0955	1055	1155	1255	1355	1455	1555	1655	1755

Appendix 9 - Christmas Shopping usage



Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 10 - Park and ride customer survey



survey

Thank you for trying out park&ride Portsmouth. By taking the time to fill in this survey, you'll be helping us to make it better for everyone.

When you're done, simply hand this sheet back to the person that gave it to you.

please rate each of the following by ticking one box	very poor			excellent			
	1	2	3	4	5	6	7
your journey experience today							
the customer service you received from the bus driver							
the quality of the bus							
value for money							

if you got a park&ride smartcard, where did you get it?

online

machine at the park&ride site

if you used a smartcard, how easy was it to use?	very difficult			very easy			
	1	2	3	4	5	6	7

how did you hear about the park&ride?

word of mouth
on-street advisor

radio advert
print advert

online advert
social media

other - please specify _____

are you likely to use the park&ride again?

yes

no

maybe

if not - why not? _____

what would make you more likely to become a regular user?

cheaper fare
more frequent service
long-term parking

overnight parking
different routes
more stops

quicker service
more punctual service
evening service

other - please specify _____

Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 11 - School holiday timetable

Tipner Park and Ride car park - Gunwharf **Tipner Park and Ride**
Via City Centre (Bishop Crispian Way)

Monday to Friday (Schooldays)

Bus Working Number	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9991	9992	9991	9992	9991	9992	9991	9992	9991	9992	9991
Tipner Park and Ride	0700	0712	0724	0736	0748	0800	0812	0824	0836	0848	0900	0912	0924	0936	0956	1016	1036	1056	1116	1136	1156	1216	1236	1256	1316
Bishop Crispian Way	0707	0719	0731	0743	0755	0807	0819	0831	0843	0855	0907	0919	0931	0943	1003	1023	1043	1103	1123	1143	1203	1223	1243	1303	1323
Gunwharf/The Hard	0712	0724	0736	0748	0800	0812	0824	0836	0848	0900	0912	0924	0936	0948	1008	1028	1048	1108	1128	1148	1208	1228	1248	1308	1328

Bus Working Number	9992	9991	9992	9991	9992	9991	9993	9992	9991	9993	9992	9991	9993	9992	9991	9993	9992	9991	9993	9992	9993	9992	9993	9992	9991
Tipner Park and Ride	1336	1356	1416	1436	1456	1508	1520	1532	1544	1556	1608	1620	1632	1644	1656	1708	1720	1732	1742	1754	1818	1833	1848	1903	
Bishop Crispian Way	1343	1403	1423	1443	1503	1515	1527	1539	1551	1603	1615	1627	1639	1651	1703	1715	1727	1739	1749	1801	1825	1840	1855	1910	
Gunwharf/The Hard	1348	1408	1428	1448	1508	1520	1532	1544	1556	1608	1620	1632	1644	1656	1708	1720	1732	1744	1754	1806	1830	1845	1900	1915	

Bus Working Number	9993
Tipner Park and Ride	1918
Bishop Crispian Way	1925
Gunwharf/The Hard	1930

Bus Working Number	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9991	9992	9991	9992	9991	9992	9991	9992	9991	9992	9991
Gunwharf/The Hard	0715	0727	0739	0751	0803	0815	0827	0839	0851	0903	0915	0927	0939	0951	1011	1031	1051	1111	1131	1151	1211	1231	1251	1311	1331
Bishop Crispian Way	0720	0732	0744	0756	0808	0820	0832	0844	0856	0908	0920	0932	0944	0956	1016	1036	1056	1116	1136	1156	1216	1236	1256	1316	1336
Tipner Park and Ride	0727	0739	0751	0803	0815	0827	0839	0851	0903	0915	0927	0939	0951	1003	1023	1043	1103	1123	1143	1203	1223	1243	1303	1323	1343

Bus Working Number	9992	9991	9992	9991	9993	9992	9991	9993	9992	9991	9993	9992	9991	9993	9992	9991	9993	9992	9991	9993	9992	9993	9992	9993	9992	9991
Gunwharf/The Hard	1351	1411	1431	1451	1502	1516	1528	1540	1552	1604	1616	1628	1640	1652	1704	1716	1728	1740	1752	1804	1819	1834	1849	1904	1919	
Bishop Crispian Way	1356	1416	1436	1456	1507	1521	1533	1545	1557	1609	1621	1633	1645	1657	1709	1721	1733	1745	1757	1809	1824	1839	1854	1909	1924	
Tipner Park and Ride	1403	1423	1443	1503	1514	1528	1540	1552	1604	1616	1628	1640	1652	1704	1716	1728	1740	1752	1804	1816	1831	1846	1901	1916	1931	

Bus Working Number	9993
Gunwharf/The Hard	1935
Bishop Crispian Way	1940
Tipner Park and Ride	1947

Monday to Friday (Non-Schooldays)

Bus Working Number	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993
Tipner Park and Ride	0700	0712	0724	0736	0748	0800	0812	0824	0836	0848	0900	0912	0924	0932	0940	0948	0956	1004	1012	1020	1028	1036	1044	1052	1100
Bishop Crispian Way	0707	0719	0731	0743	0755	0807	0819	0831	0843	0855	0907	0919	0931	0939	0947	0955	1003	1011	1019	1027	1035	1043	1051	1059	1107
Gunwharf/The Hard	0712	0724	0736	0748	0800	0812	0824	0836	0848	0900	0912	0924	0936	0944	0952	1000	1008	1016	1024	1032	1040	1048	1056	1104	1112

Bus Working Number	9994	9991	9992	9993	9994	9991	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9991	9994
Tipner Park and Ride	1108	1116	1124	1132	1140	1148	1156	1204	1216	1228	1240	1252	1304	1316	1328	1340	1352	1404	1416	1428	1440	1452	1500	1508	1516
Bishop Crispian Way	1115	1123	1131	1139	1147	1155	1203	1211	1223	1235	1247	1259	1311	1323	1335	1347	1359	1411	1423	1435	1447	1459	1507	1515	1523
Gunwharf/The Hard	1120	1128	1136	1144	1152	1200	1208	1216	1228	1240	1252	1304	1316	1328	1340	1352	1404	1416	1428	1440	1452	1504	1512	1520	1528

Bus Working Number	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9994	9993	9994
Tipner Park and Ride	1524	1532	1540	1548	1557	1606	1615	1624	1633	1642	1651	1700	1709	1718	1727	1736	1745	1754	1803	1812	1819	1825	1845	1900	1915
Bishop Crispian Way	1531	1539	1547	1555	1604	1613	1622	1631	1640	1649	1658	1707	1716	1725	1734	1743	1752	1801	1810	1819	1826	1832	1852	1907	1922
Gunwharf/The Hard	1536	1544	1552	1600	1609	1618	1627	1636	1645	1654	1703	1712	1721	1730	1739	1748	1757	1806	1815	1824	1831	1837	1857	1912	1927

Bus Working Number	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993
Gunwharf/The Hard	0715	0727	0739	0751	0803	0815	0827	0839	0851	0903	0915	0927	0939	0947	0955	1003	1011	1019	1027	1035	1043	1051	1059	1107	1115
Bishop Crispian Way	0720	0732	0744	0756	0808	0820	0832	0844	0856	0908	0920	0932	0944	0952	1000	1008	1016	1024	1032	1040	1048	1056	1104	1112	1120
Tipner Park and Ride	0727	0739	0751	0803	0815	0827	0839	0851	0903	0915	0927	0939	0951	0959	1007	1015	1023	1031	1039	1047	1055	1103	1111	1119	1127

Bus Working Number	9994	9991	9992	9993	9994	9991	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9991	9994
Gunwharf/The Hard	1123	1131	1139	1147	1155	1203	1211	1219	1231	1243	1255	1307	1319	1331	1343	1355	1407	1419	1431	1443	1457	1509	1517	1525	1533
Bishop Crispian Way	1128	1136	1144	1152	1200	1208	1216	1224	1236	1248	1300	1312	1324	1336	1348	1400	1412	1424	1436	1448	1502	1514	1522	1530	1538
Tipner Park and Ride	1135	1143	1151	1159	1207	1215	1223	1231	1243	1255	1307	1319	1331	1343	1355	1407	1419	1431	1443	1455	1509	1521	1529	1537	1545

Bus Working Number	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9994	9993	9994
Gunwharf/The Hard	1541	1549	1557	1605	1614	1623	1632	1641	1650	1659	1708	1717	1726	1735	1744	1753	1802	1811	1820	1830	1845	1900	1915	1930	
Bishop Crispian Way	1546	1554	1602	1610	1619	1628	1637	1646	1655	1704	1713	1722	1731	1740	1749	1758	1807	1816	1825	1835	1850	1905	1920	1935	
Tipner Park and Ride	1553	1601	1611	1619	1628	1637	1646	1655	1704	1713	1722	1731	1740	1749	1758	1807	1814	1823	1832	1842	1857	1912	1927	1942	

Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Saturday

Bus Working Number	9992	9993	9994	9992	9993	9994	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993	9994
Tipner Park and Ride	0800	0812	0824	0836	0848	0900	0912	0924	0932	0940	0948	0956	1004	1012	1020	1028	1036	1044	1052	1100	1108	1116	1124	1132	1140
Bishop Crispian Way	0807	0819	0831	0843	0855	0907	0919	0931	0939	0947	0955	1003	1011	1019	1027	1035	1043	1051	1059	1107	1115	1123	1131	1139	1147
Gunwharf/The Hard	0812	0824	0836	0848	0900	0912	0924	0936	0944	0952	1000	1008	1016	1024	1032	1040	1048	1056	1104	1112	1120	1128	1136	1144	1152

Bus Working Number	9991	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992
Tipner Park and Ride	1148	1156	1204	1216	1228	1240	1252	1304	1316	1328	1340	1352	1404	1416	1428	1440	1452	1500	1508	1516	1524	1532	1540	1548	1557
Bishop Crispian Way	1155	1203	1211	1223	1235	1247	1259	1311	1323	1335	1347	1359	1411	1423	1435	1447	1459	1507	1515	1523	1531	1539	1547	1555	1604
Gunwharf/The Hard	1200	1208	1216	1228	1240	1252	1304	1316	1328	1340	1352	1404	1416	1428	1440	1452	1504	1512	1520	1528	1536	1544	1552	1600	1609

Bus Working Number	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9994	9993	9994
Tipner Park and Ride	1606	1615	1624	1633	1642	1651	1700	1709	1718	1727	1736	1745	1754	1803	1812	1819	1825	1845	1900	1915
Bishop Crispian Way	1613	1622	1631	1640	1649	1658	1707	1716	1725	1734	1743	1752	1801	1810	1819	1826	1832	1852	1907	1922
Gunwharf/The Hard	1618	1627	1636	1645	1654	1703	1712	1721	1730	1739	1748	1757	1806	1815	1824	1831	1837	1857	1912	1927

Bus Working Number	9992	9993	9994	9992	9993	9994	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993	9994	9991	9992	9993	9994
Gunwharf/The Hard	0815	0827	0839	0851	0903	0915	0927	0939	0947	0955	1003	1011	1019	1027	1035	1043	1051	1059	1107	1115	1123	1131	1139	1147	1155
Bishop Crispian Way	0820	0832	0844	0856	0908	0920	0932	0944	0952	1000	1008	1016	1024	1032	1040	1048	1056	1104	1112	1120	1128	1136	1144	1152	1200
Tipner Park and Ride	0827	0839	0851	0903	0915	0927	0939	0951	0959	1007	1015	1023	1031	1039	1047	1055	1103	1111	1119	1127	1135	1143	1151	1159	1207

Bus Working Number	9991	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992
Gunwharf/The Hard	1203	1211	1219	1231	1243	1255	1307	1319	1331	1343	1355	1407	1419	1431	1443	1457	1509	1517	1525	1533	1541	1549	1557	1605	1614
Bishop Crispian Way	1208	1216	1224	1236	1248	1300	1312	1324	1336	1348	1400	1412	1424	1436	1448	1502	1514	1522	1530	1538	1546	1554	1602	1610	1619
Tipner Park and Ride	1215	1223	1231	1243	1255	1307	1319	1331	1343	1355	1407	1419	1431	1443	1455	1509	1521	1529	1537	1545	1553	1601	1611	1619	1628

Bus Working Number	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9992	9993	9991	9994	9993	9994	9993	9994
Gunwharf/The Hard	1623	1632	1641	1650	1659	1708	1717	1726	1735	1744	1753	1802	1811	1820	1830	1845	1900	1915	1930
Bishop Crispian Way	1628	1637	1646	1655	1704	1713	1722	1731	1740	1749	1758	1807	1816	1825	1835	1850	1905	1920	1935
Tipner Park and Ride	1637	1646	1655	1704	1713	1722	1731	1740	1749	1758	1807	1814	1823	1832	1842	1857	1912	1927	1942

Sundays & bank Holidays

Bus Working Number	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991
Tipner Park and Ride	0900	0912	0924	0936	0948	1000	1012	1024	1036	1048	1100	1112	1124	1136	1148	1200	1212	1224	1236	1248	1300	1312	1324	1336	1348
Bishop Crispian Way	0907	0919	0931	0943	0955	1007	1019	1031	1043	1055	1107	1119	1131	1143	1155	1207	1219	1231	1243	1255	1307	1319	1331	1343	1355
Gunwharf/The Hard	0912	0924	0936	0948	1000	1012	1024	1036	1048	1100	1112	1124	1136	1148	1200	1212	1224	1236	1248	1300	1312	1324	1336	1348	1400

Bus Working Number	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991
Tipner Park and Ride	1400	1412	1424	1436	1448	1500	1512	1524	1536	1548	1600	1612	1624	1636	1648	1700	1712	1724	1736	1748	1800
Bishop Crispian Way	1407	1419	1431	1443	1455	1507	1519	1531	1543	1555	1607	1619	1631	1643	1655	1707	1719	1731	1743	1755	1807
Gunwharf/The Hard	1412	1424	1436	1448	1500	1512	1524	1536	1548	1600	1612	1624	1636	1648	1700	1712	1724	1736	1748	1800	1812

Bus Working Number	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991
Gunwharf/The Hard	0915	0927	0939	0951	1003	1015	1027	1039	1051	1103	1115	1127	1139	1151	1203	1215	1227	1239	1251	1303	1315	1327	1339	1351	1405
Bishop Crispian Way	0920	0932	0944	0956	1008	1020	1032	1044	1056	1108	1120	1132	1144	1156	1208	1220	1232	1244	1256	1308	1320	1332	1344	1356	1410
Tipner Park and Ride	0927	0939	0951	1003	1015	1027	1039	1051	1103	1115	1127	1139	1151	1203	1215	1227	1239	1251	1303	1315	1327	1339	1351	1403	1417

Bus Working Number	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991	9992	9993	9991
Gunwharf/The Hard	1417	1429	1441	1453	1505	1517	1529	1541	1553	1605	1617	1629	1641	1653	1705	1717	1729	1741	1753	1805	1820
Bishop Crispian Way	1422	1434	1446	1458	1510	1522	1534	1546	1558	1610	1622	1634	1646	1658	1710	1722	1734	1746	1758	1810	1825
Tipner Park and Ride	1429	1441	1453	1505	1517	1529	1541	1553	1605	1617	1629	1641	1653	1705	1717	1729	1741	1753	1805	1817	1832

Appendices to:

Park and ride 9 month review: April 2014 to December 2014 inclusive

Appendix 12 - Other park and ride prices

City	Ticket Price (Peak)	Notes
Bath	£3.20	Per person Monday to Friday £2.50 per person Weekends/Bank holidays
Brighton	£4.70	Per person
Bristol	£4.00	Return per person Before 10am Monday to Friday £3.00 return after 10am Monday to Friday and all day Saturday per person £4.00 off-peak group return up to seven people
Cambridge	£3.70	£2.70 return per person £1 parking for 18 hours
Chelmsford	£3.00	Per person Monday to Friday £1.50 Saturday per adult
Exeter	£2.40	Return per person £5.90 group ticket after 08.45am Mon to Friday and anytime at weekends, up to five people
Ipswich	£3.00	Up to five people £2.50 from some locations
Norwich	£3.50	Per person £2.30 off peak
Oxford	£4.70	£2.00 to park £2.70 return per adult on bus from park and ride site to city centre
Reading Madejski	£3.50	Up to three people £3.00 per person
Reading Loddon Bridge	£4.20	Per person £3.20 off peak
Salisbury	£3.50	Up to four people £2.50 for one person
Swansea	£2.50	Up to four people
Winchester	£3.00	Up to seven people £2.50 after 10.30am Monday to Friday